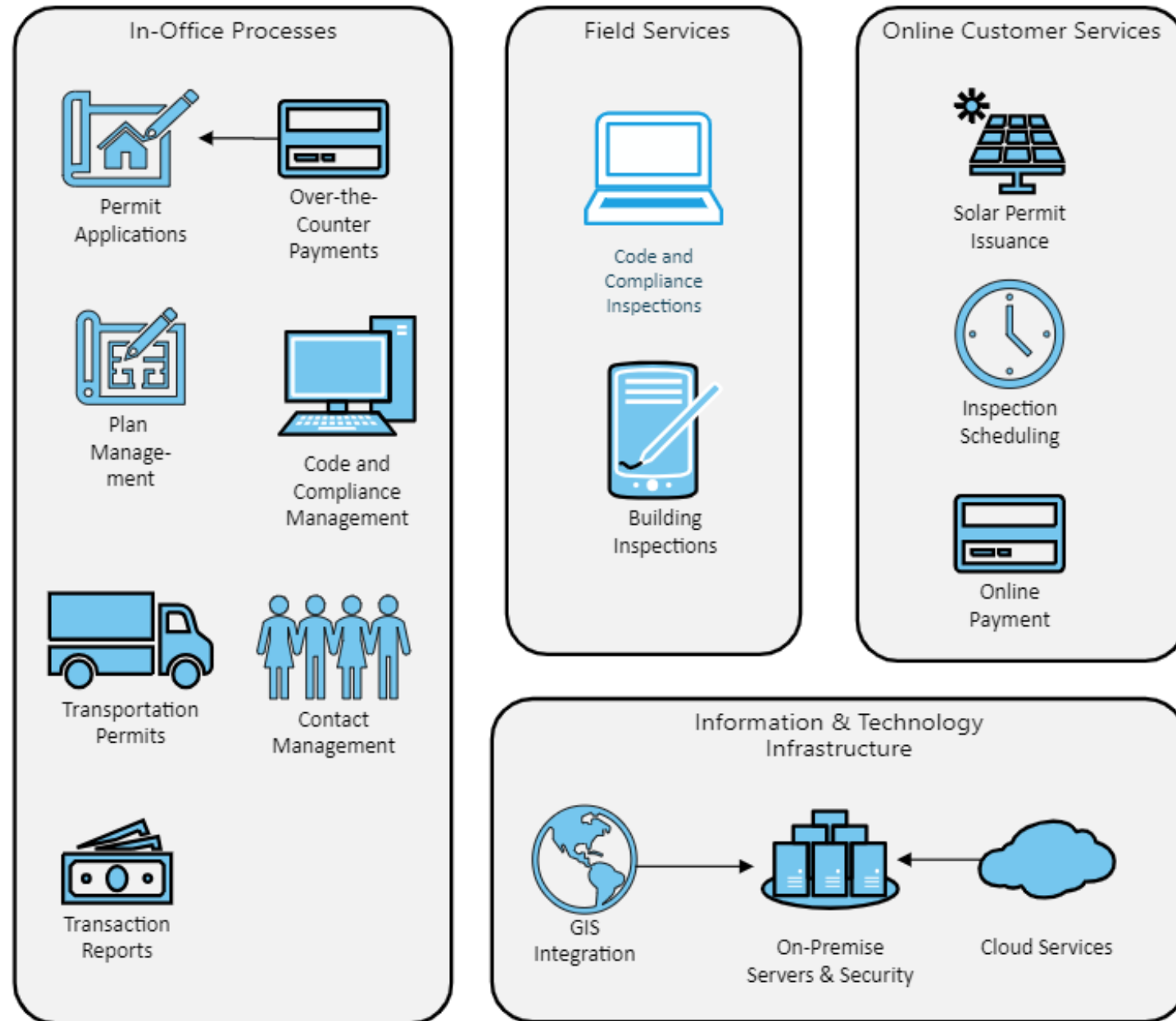


EnerGov Cloud Migration

Tyler Technologies Enterprise Permitting and Licensing (“EnerGov”)

EnerGov Application Scope



Event Timeline

- December 22, 2023 - City upgraded to EnerGov version 2023.1 (remaining on-premise).
- February 14-29, 2024 - EnerGov began to experience multiple errors resulting in reduced efficiency and lack of certain functions. City worked closely with Tyler Tech and Abtech support but could not identify the root cause.
- March 1, 2024 – Lacking significant progress, and after consulting with the technical team, Staff decided to recommended the City consider immediately migrating EnerGov to the Tyler cloud version.

Cloud Migration

Advantages	Disadvantages/Risks
<ol style="list-style-type: none">1. Project is aligned to City Strategic Goals2. Removes City environment as a possible cause of error.3. Tyler Tech will be responsible for all problem resolution & support.4. Built-in professional services from Tyler Tech.	<ol style="list-style-type: none">1. Cost increase relative to current licensing.

Annual Cost

Item	Purpose	Annual Cost
Cloud (SaaS) License	Software License	\$154,609
	Cloud Hosting	
Tyler Assist	Professional Services	\$40,000
Total		\$194,609

Budget

Year	Budget	Actual	Notes
FY23-24	\$70,000	\$67,050	Migration has no additional cost to City in FY24.
FY24-25	\$195,000	N/A	To be Proposed in FY25 Adjustment.
FY25-26 +	TBD	TBD	Staff intends to negotiate a 3-5 year agreement with Tyler in 2025 to lock in long-term pricing and bring that back to City Council.

Recommended Action

- Staff recommends moving to the Cloud immediately. There will be no initial cost to the City for the first four months, through June 30, 2024.
- Authorize the City Manager to sign the Tyler Contract Amendment to start work immediately on the cloud migration.