

# Attachment 2

Traffic Signal Maintenance Services			
Contractor:	Contact #1:	Contact #2:	Contact #3:
Bear Electrical, Inc.	City of Aliso Viejo	City of San Juan Capistrano	City of Stanton
<b>Name</b>	Shaun Pelletier	George Alvarez	Han Sol Yoo
<b>Email</b>	<a href="mailto:spelletier@AVCity.org">spelletier@AVCity.org</a>	<a href="mailto:GAlvarez@sanjuancapistrano.org">GAlvarez@sanjuancapistrano.org</a>	<a href="mailto:hyoo@stantonca.gov">hyoo@stantonca.gov</a>
<b>Phone No.</b>	949-245-2533	(949) 443-6351	(714) 890-4204
<b>QUESTION</b>	<b>RESPONSE</b>	<b>RESPONSE</b>	<b>RESPONSE</b>
1. Title and type of project	Traffic Signal Maintenance	Traffic Signal Maintenance	Traffic Signal Maintenance
2. Contract Amount and Duration	\$750,000, 5 Years	\$100,000 3years with two 1-year extensions	\$440,000 each fiscal year, 3 years with two 2-year extensions.
3. Quality of the customer service	Good	Good	Good
4. Quality of the work	Good	Good	Very Good
5. Similarity of the Project	Very Good	Good	Very Good
6. Contractor's relationship with agency representatives	Good	Very Good	Good
7. Agency's desire to retain Contractor services (Yes/No)	Yes	Yes	Yes
8. Additional Comments	None	Pleased with service. They have been very responsive to traffic signal maintenance requests.	Project Manager has been good about getting their requests done.

Questions 4, 5, 6

Rating Scale: 5 - Very Good, 4 - Good, 3 - OK, 2 - Poor, 1 - Very Poor

Questions 7 - Yes or No